



Behavioral Influences Analysis Workflow Example

"Analyze to Understand; Assess to Influence"

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http://www.au.af.mil/bia/

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Values/Beliefs/Worldview



Develop America's Airmen Today ... for Tomorrow

Data requirements:

- Textual/narrative materials: e.g., academic studies, ethnologies, observer/participant immersion descriptions, operational and intelligence reporting, translations of native language literature/religious texts/mythology/genealogy, etc.
- 2. Audio/video interviews, news media clips, etc.
- Tools: automated text extraction, data mining, database management, e.g., ATEA, AUTOMAP, ACCESS databases, EXCEL spreadsheets,

Structure/objective: Relational database; taxonomy



OPNL. BEHAVIORAL HISTORY

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Data requirements:

- Intelligence, media, and OSINT reporting of individual's/group's activities of interest/concern (typically assaults, attacks, kidnaps/hostages, sniping, riots, bombings, subversion, assassinations...)
- 2. Organizational changes or reorientations: leaders, goals, membership recruitment/selection, growth, relocation, adopting cellular structure, etc.

Tools: SEAS, time-event-location traces, WEBTAS
Structure/objective: graphical/visual portrayal of known activities and discernible patterns



PERCEPTIONS



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- 1. Public statements, demarches, press releases, internal guidance documents, and written verbal, or behavioral reactions to U.S./allied/other actions
- 2. Interrogations, defector interviews, third-party access reports, back-channel diplomatic work
- Tools: Cultural awareness simulators, Al agentbased modeling, cognitive task assessment, kinesics/oculesics assessment
- Structure/objective: baseline assessment of adversary's current appreciation of situation, our intention, 'next'



MOTIVATIONS



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Data requirements:

- 1. Statements of needs, grievances, insults, vengeance, goals, "purpose/cause/calling/duty"
- 2. Past targets, actions, rationale, "justification"

Tools: Values-Motivations constructs (Schwartz, Maslow, VFT, etc.), ORA, preliminary use of Bayesian belief network tools, e.g., PYTHIA, JCAT, SIAM

Structure/objective: preliminary assessment of behavioral antecedents currently in play; basis for capabilities-capacity-intention judgments



CURRENT CAPABILITIES



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- Order of Battle/General Military Intelligence (OB/GMI); S&T analysis of weapons/systems; manpower/readiness & morale; C4/ISR traditional and unconventional; leaders/plans
- 2. Supporters, sponsors, allies, collaborators
- Tools: Spreadsheets, principal component analysis, ORA, DYNET, MATLAB (SIMULINK), SNA tools (NET MINER, ORA/DYNET, UCINET, others)
- Structure/objective: data analysis of raw, available capabilities; initial assessment of capacity and readiness



SITUATIONAL FACTORS



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- 1. Current intelligence reporting on actor(s), operational environment, recent activities, readiness, and pre-determined "indicators"
- 2. Existence of attractive targets, locations, and opportunities, and time-sensitive elements
- 3. Tools: IPB methods, multi-layer (graphical) assessment, imagery exploitation
- Structure/objective: visual representation for simulating adversary pre-decisional context

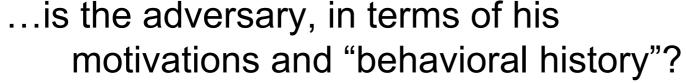


Core Questions



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WHO?







WHY?

....would an adversary or competitor choose to oppose us?

HOW LIKELY?

...is the adversary to select any one of the behaviors (courses of action) available to him?

Threat = Capability + Intent + Opportunity



DECISION PROCESS



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- Decision style (e.g., single-actor, expert, heuristic, consensus/collaborative, rational actor, intuitive..), and key decision makers/supporters
- 2. Key sources of information -- available, accessed, trusted, and typically used (public, ISR-based, human, network provided...)
- Tools: Game theoretic, multi-agent influence weighing, information processing simulation, ORA/DYNET, TEMPER, etc.
- Structure/objective: basis for analysis of "next" decision, or decision of most interest/concern



KEY FACTORS FOR RESEARCH AND MODELING



PSYCHOLOGICAL

perceptual pattern; cognitive style; decision making

ORGANIZATIONAL

- operational code; cohesion; friction; structure; purpose/mission;
- member/leader selection; information processing; decision making

CULTURAL

language; ethnicity; religion; nationality



BIA WORKFLOW



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Analytical Workflow:

General to Specific (Knowledge to Assessments)

Values, Beliefs, Worldview *(cultural anthropology/social psychology)*Operational Behavioral History *(organizational dynamics)*Perceptions

Motivations (Needs and Objectives)

Current Capabilities

Situational Factors

Decision Process

Probable Intent

Likely Behavior (COAs)

Vulnerabilities

Influence Susceptibilities

Accessibility

Recommendations





PROBABLE INTENT



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- Current adversary situation (in IPB sense), motivational "update," and decision process outcomes (if/as knowable) or anomalies
- 2. "Guidance," directives, or orders from leaders, and/or across the organization/network; recent or new acquisitions of weapons, or other capabilities indicating tool-for-task behavior
- Tools: Causal probability/Bayesian belief networks, SIAM, PYTHIA, JCAT, etc
- Structure/objective: probabilistic assessment of adversary's desired actions, objective(s), and outcome



LIKELY BEHAVIOR



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- 1. Any available I&W changes or alerts; movements of forces, resources, or leaders
- 2. Statements, supporter/sympathizer activities or reactions, atypical/diversionary behaviors
- Tools: Causal probability/Bayesian network, SIAM, PYTHIA, JCAT, TEMPER, ORA, DYNET, adversary COA analysis/Red Team emulation
- Structure/objective: probabilistic assessment of likelihood of any/each available, specific adversary COA being selected



Adversary "Net Assessment"



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Organizations & Institutions Capabilities

Psychology Intent

Region of Most Likely Behaviors

Culture Values & Beliefs

Opportunity

Pol-Mil-Econ, Social, Location, Timing



Behavioral Preference/Choice (ECOA)

Air University: The intellectual and Leadership Center of the Air Force

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Integrity - Service - Excellence



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Motivations (Needs and Objectives)

Current Capabilities

Situational Factors

Decision Process

Probable Intent

Likely Behavior (COAs)

Vulnerabilities

Influence Susceptibilities

Accessibility

Recommendations





What Have We Done For Them Today

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Operations Continuence

Operations



Messages & Actions

Social Network

Analysis

Vuln, Suscept, Access

Modeling & Hypoth Testing

Bayesian Belief <u>Network</u>s

Behavioral Preference/ECOA

Operational Behavior History



Capabilities (perceived)

World View Values & Beliefs

Motivation Goals & Intent

Cognition

Organizational Factors

Cultural Awareness/Understanding

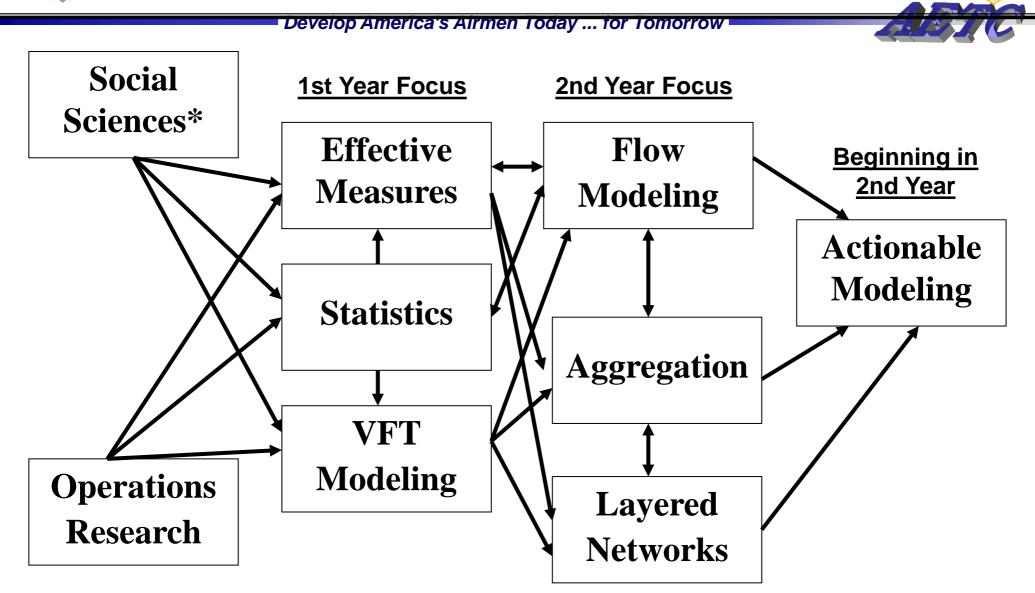
Situational Factors





BEHAVIORAL INFLUENCES ANALYSIS CENTER

Tools and Methods R&D Partnership Approach



*Social Sciences = Social, behavioral, cognitive, and decision sciences data/methods/tools